



# Company Profile

Experience the difference.

[burgessplumbing.co.za](http://burgessplumbing.co.za) | 0860 40 41 42

# Who We Are

## Introduction

### Trusted Since 1978

Burgess Plumbing is a leading provider of plumbing, water, and energy solutions. Since our founding, we've earned a reputation for quality, innovation, and dependable service across residential, commercial, and industrial sectors. We deliver sustainable, cost-effective solutions tailored to every client's specific needs.

### Leadership & Founding Vision

Built on integrity, quality, and service, Burgess Plumbing has grown through investing in people, building trusted supplier relationships, and forming long-standing client partnerships. Our core values continue to drive innovation, service excellence, and leadership across the industry.





# Company Structure

**Burgess Plumbing** is guided by a leadership team committed to **driving the company's growth** and maintaining its **high standards of service delivery**.



**Chris Burgess**

CEO & Founder

*Has led the company from its inception and continues to shape its strategic direction.*



**Mzwakhe Mntambo**

Managing Director

*Responsible for operational efficiency and strategic partnerships since 2017.*



**Darryl Brainin**

Projects Director

*Providing leadership and oversight to ensure successful delivery of high-quality projects across diverse sectors.*



**With over 120 employees**, including skilled plumbers, solar specialists, administrative staff, and support teams, we prioritise **teamwork** and **collaboration** to deliver **exceptional service**. Our expertise ensures we exceed client expectations.

# Our History



## 1978 - Founding and Early Years

Burgess Plumbing started in the backyard of Chris Burgess' father's home. Guided by authenticity, integrity, and trust, we grew into South Africa's leading name in plumbing and water solutions.

## 1989 - Expansion and Leadership Growth

Darryl Brainin joined as an apprentice and rose to Projects Director, helping establish our reputation for professionalism and delivery of specialised plumbing and water-related projects.

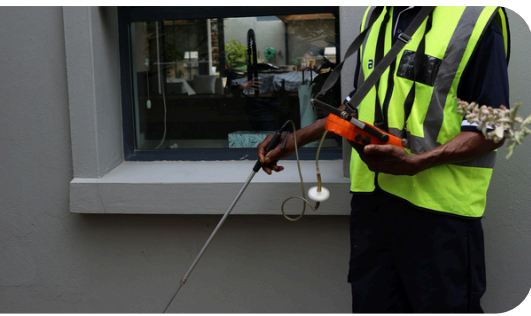
## 2017 - Partnership for Expansion

The Mntambo family joined as 51% partners, marking a pivotal step in Burgess Plumbing's transformation. This empowered our expansion across Gauteng and enhanced service delivery to the corporate sector.

## 2022 - Leadership Evolution

Mzwakhe Mntambo became Managing Director alongside CEO Chris Burgess. Together, they champion innovation, sustainable practices, and advanced technologies—ensuring we evolve while staying rooted in our founding principles.





### 1. Leak Detection & Burst Pipes

We use cutting-edge equipment to locate leaks and burst pipes quickly and accurately minimising damage, downtime, and repair costs.



### 2. Blocked Drains & Sewerage

From root removal and high-pressure jetting to pipe relining and CCTV inspections, we offer effective solutions for drain and sewer issues—fast and with minimal disruption.



### 3. Hot Water Heating

We supply and install energy-efficient hot water systems that are tailored to your facility's needs. Enjoy reliable performance with long-term cost savings.



### 4. Fat Trap Cleaning

We handle everything from under-sink units to industrial systems—ensuring full cleaning, maintenance, and licensed, eco-safe waste disposal.

# Plumbing Solutions

Our expert team delivers dependable, professional plumbing services—whether it's maintenance, upgrades, or emergencies. We bring experience, innovation, and care to every job.





### **1. Backup Water Systems**

We design and install backup, greywater, and purification systems that ensure your operations stay running—no matter the infrastructure challenge.



### **2. Borehole Services**

From water divining and drilling to pump installation and testing, we offer turnkey borehole solutions for sustainable water supply.



### **3. Water Meters & Installations**

Track and manage your water usage with our cloud-connected smart meters. Get real-time insights, detect leaks, and reduce waste across multiple buildings or sites.



### **4. Low Flush Toilets**

Our 2-litre ECO Low Flush Toilets reduce water use and utility costs—ideal for high-traffic areas like staff and factory ablutions. We tailor water-saving technology to each site.

# **Water Solutions**

From secure backup systems to smart consumption monitoring, Burgess helps businesses futureproof their water supply with customised, sustainable solutions.



# Water Delivery Services.



Emergency backup  
to your backup



Our water is safe to drink



We act fast to ensure  
your convenience



**BW** BURGESS  
WATER

# Corporate Social Responsibility (CSR)

## Sustainability & Training

At Burgess Plumbing we are committed to sustainability, aligning with global clean water and sanitation goals. Through our Training Centre, we empower disadvantaged individuals with skills to excel in plumbing, creating lasting community impact through CSR reports.



Burgess Plumbing is dedicated to sustainability and corporate responsibility. Our initiatives include:

### Commitment to Innovation Sustainability and Industry Leadership

1. **Training & Development:** A state-of-the-art training centre focused on upskilling employees in soft skills and promoting industry diversity.
2. **Community Upliftment:** Empowering previously disadvantaged individuals through education and employment opportunities.
3. **Sustainability Practices:** Focused on clean water, sanitation, and environmentally friendly solutions that align with global sustainable development goals.



# Our Clientele

Operating across Gauteng, Burgess Plumbing provides services to residential, commercial, and industrial clients, from the east to the west, the north and the south, including Pretoria.

We are proud to serve a wide range of prestigious clients, including but not limited to the following...



McDonald's SA



Investec Bank Ltd



Discovery Limited



Pick n' Pay



Tsebo Solutions Group



Growthpoint Properties



DSV South Africa



Bidvest Group Ltd



Foschini Group Ltd



NEDBANK

Nedbank Group Limited



L I B E R T Y

Liberty Holdings Ltd



Netcare Limited

**N****Noloyiso Poto**

"Burgess Plumbing did an excellent plumbing job for our company. They went the extra mile and delivered beyond our expectations. We would definitely recommend them if you want the job done perfectly! Thank you."

**T****Trevor Lobban**

"Team GB did an outstanding job installing a backup water supply for me. The installation was well thought through and looks great. A big shout out to Kyle who did the initial site visit and was always available to answer any questions that I have. I cannot recommend this team more highly!!"

**C****Craig Bannan**

"We have purchased an older home and have needed considerable plumbing done. Each and every team, from Burgess Edenvale, that has been out to assist us, whether blocked drains, burst pipe or replacing a geyser, have been courteous and professional. Thank you."

**S****Sarah Roberts**

"Absolute pleasure dealing with this company, always proficient, everything is working better than it did. Will stick with Burgess for another 10 years. Thank you."

**B****Brent Thomson**

"Used Burgess for a call out on Saturday ... what a pleasure it was - friendly, efficient, professional and quick service.. Plus I must commend Rebecca, Frans and Abraham - you guys are awesome and an asset to the business.. I will certainly use you again and refer the company. Best wishes."

**K****Kim van Heerden**

"Thank you Jamie, Andresha, Ephraim, Thabang, Jules, Wesley and the leak detection team, for all your hard work and quality service, in addressing my plumbing challenges. It is highly appreciated."





# Future Plans

## **Innovation & R&D**

We continuously invest in research and development to stay ahead of industry trends, ensuring we offer our clients the most advanced solutions available. Our goal at Burgess Plumbing is to foster a culture of continuous learning and improvement within our team.

## **Strategic Direction**

Burgess Plumbing is more than just a service provider—we are a trusted partner in plumbing, water, and energy solutions. With a legacy of excellence, a commitment to innovation, and a strong focus on customer satisfaction, we continue to set industry standards. Our goal is to remain at the forefront of sustainable, efficient, and high-quality service delivery for years to come.



**Website:** [www.burgessplumbing.co.za](http://www.burgessplumbing.co.za)

**Phone:** 0860 40 41 42

**Email:** [info@burgessplumbing.co.za](mailto:info@burgessplumbing.co.za)

**WhatsApp:** +27 82 783 6772

**Business Hours:**

Monday - Friday, 08:00 - 17:00

**Emergency Service:**

24/7, 365 days a year

**Address:**

30 St. Anne Road, Hurlyvale, Edenvale,  
1609, South Africa